

Navigating Lines of Communication within the BSN Program:

Questions about the BSN Program

For questions related to a theory or lab course (course logistics, content, expectations & grading, academic concession, etc.), speak with your Course Leader first.

For questions related to a clinical practice course:

- Course related questions should be directed to your Practice Course Leader.
- Some questions may be answered by your Clinical Associate.

Still have questions?Speak with the **BSN Program Coordinator**

General questions about the BSN program (program structure & processes, scheduling, curriculum, clinical practice learning processes, etc.) may be directed to the BSN Program Coordinator.

The BSN Academic Advisor is available to consult & advise students at any times during the program. Academic advising may include questions about how to navigate the BSN program successfully, about policies & processes at the School of Nursing & UBC, etc. The BSN Academic Advisor may also consult on questions related to academic challenges or personal circumstances.

Additional information:
Support for BSN Students
Progressions Challenges & Levels of Appeal

If you still have questions or concerns, you can speak with the Associate Director, Undergraduate Programs

Concerns not addressed through the channels above may be brought to the **Director, School of Nursing**

The School of Nursing Student Services Office (SSO) can help with:

- Post-admissions requirements
- Registration logistics
- UBC student systems & resources
- Room booking
- Awards applications
- Program completion
- Graduation applications
- Education verification
- Website navigation & BSN Blog

Email <u>bsnprogram@nursing.ubc.ca</u> to reach the Undergraduate Program

Assistant.

The School of Nursing Clinical Practice Placement Unit (CPPU) can help with:

- Clinical practice placement logistics
- Health authority requirements
- HSPnet
- Documents required for ESN/HCA applications

Email <u>bsn.placements@nursing.ubc.ca</u> with practice placement-related questions.