



Stephanie Ngo, BSc 2009, BSN 2013

Young Alumni Award 2017

Anyone who has had the pleasure of working with Stephanie knows her as a continuous learner and a critical thinker who views health through an integrated systems lens and from there, draws real-world applications that are centred around the needs and values of people to improve how health services are delivered. These qualities immediately distinguished her at UBC as a student whose career would take off in exceptional ways. And so it has.

As a student, Stephanie dove into her BSN synthesis project with enthusiasm, sifting through patient survey results to produce recommendations that have impacted positively on patient experience at the **Provincial Health Services Authority** and elsewhere. Her intrinsic motivation, intelligence and proficiency in translating research evidence to improve patient care were certainly factors in launching her international career in health systems at the **World Health Organization** - first, as an intern for the Implementation Research Platform; and subsequently as a Technical Officer where she led a portfolio on knowledge translation and communications to advance the global agenda on health policy and systems research, with a particular focus on supporting the dissemination and uptake of research to inform policy and decision-making.

Currently, she is the knowledge management and communications lead for the WHO Framework on integrated people-centred health services - a new and transformative global agenda for health systems that puts the comprehensive needs of people at the centre of health service planning, financing, and delivery to improve access to quality health services. This is a critical stepping stone to achieving universal health coverage, and it is being pursued by the youngest nurse ever to be recruited as staff in the health systems department at WHO headquarters.

But Stephanie hasn't finished her formal education yet. She recently completed a development communications course from **Harvard University** and is currently pursuing an MS in Public Health, Health Economics from the **London School of Hygiene and Tropical Medicine**.

Clearly, Stephanie is on a bright career trajectory, and we are proud to note that its foundational beginnings were at UBC School of Nursing. Stephanie Ngo is a true role model for our graduates and our faculty.

